Privacy Policy

MCE takes your privacy very seriously. This policy contains important information about what to expect when MCE collects personal information about you and how we will use your personal data. Please read this policy carefully to understand our views and practices regarding your personal data.

MCE registered office is Haydock House, Wetherby Close, Portrack Interchange Business Park, Stockton-on-Tees, TS18 2SL.

This policy applies to information we collect about:

1. visitors to our website
2. people who do business with us or register for our service
3. individuals that apply for vacancies listed on our website
4. people that sign up for our services

For the purpose of Data Protection legislation (which term includes, but is not limited to, the Data Protection Act 1998 and any successor legislation as well as the General Data Protection Regulation once that comes into force), the data controller is MCE. In relation to all your personal data that we hold, we will observe our obligations under the Data Protection legislation and the Data Protection Principles.

The information we collect about you

When you do business with us, register for our service(s) or apply for a MCE vacancy we may collect the following personal information from you:

1. name and job title
2. postal address, email address and telephone number
3. other information relevant to our service offers

Occasionally we may receive information about you from other sources (such as credit reference agencies) which we will add to the information which we already hold about you in order to help us.

We undertake to keep information about you confidential and in a way which does not enable you to be identified from the information displayed on our site.

If you notify us by e-mail or other written communication that any of the information which we hold about you is incorrect or misleading, we will take prompt action to correct or amend the information. You may do this by sending an e-mail to mce@valv.com

How we will use the information about you

When using the various sections of our website or when instructing us to act for you, you will be given the opportunity to provide your consent to MCE processing defined personal information through opting into certain services.

By providing your consent you agree to MCE sending you communications from time to time. The relevant information is then used by us to communicate with you on any matters relating to the service to which the consent relates as outlined below:

1. if collected through the careers section of the website, for the purpose of communicating with you about vacancies, training contracts and apprenticeships within MCE
2. if collected through the Contact Us form in the website, for the purpose of communicating with you about your submitted query

3. if collected through the MCE blog section of the website for the purpose of communicating with you about your submitted comment
4. if collected through the Sign-Up section of our website when you sign up to any or all of our series of MCE Point newsletters.

If you provide your consent, we may also contact you about other products and services we think may be of interest to you.

We may also use aggregate anonymous information and statistics for the purposes of monitoring website usage in order to help us to develop our website and our services.

We occasionally run events and promotional activities jointly with other trusted professional parties. While we do not share our contact database with them, nor with other guests to our events, if you have provided your consent, your name may be included in an attendee list which is shared with our co-hosts and with other guests.

We may from time to time appoint service providers, such as IT, advertising and marketing professionals, printers and other such parties, to provide services to us ("data processors"). This may involve disclosing your personal data to them to enable it to be processed for a purpose which is consistent with this privacy policy. We will ensure that any appointments of data processors on our behalf will comply with the Data Protection legislation.

We may be forced to disclose information by the government or other law enforcement agencies or in connection with the investigation of unlawful activities. It is important to understand that although we take appropriate measures to safeguard your data, third parties may also unlawfully intercept or access our systems, transmission between us and you, or, private communications. These, therefore, are exceptions to our policy of maintaining the privacy and confidentiality of your personal information.

If our business is sold, transferred or merged with another business, your details may be disclosed to our advisers and any prospective purchasers and their advisers and will be passed on to the new owners of the business.

Except as explained above, we will not disclose your personal data to any third parties for any other purpose.

You can change your communication preferences at any time, in such circumstances you should use the facilities on the website www.valveurope.com or you can contact mce@valv.com

IP addresses

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and internal analysis. This is statistical data about our users' browsing actions and patterns and does not identify any individual.

Marketing

If you have provided your consent, we may also wish to provide you with information about special features of our website or any other service we think may be of interest to you. If you agree to us providing you with marketing information, you can always opt out at any time by using the facilities on the website www.valveurope.com or you can email sjones@valv.com

Cookies and other information-gathering technologies

Our website uses cookies. Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information.

We use analytics cookies to collect information on how visitors interact with our website and to enable us to maintain and develop it. The data gathered, which includes details of the number of visitors to the site and the pages they access, is in anonymous form. It does not identify individual users.

How we protect your information

We store all information you provide to us on our secure servers. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Access to your information and updating and correcting your information

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send an email to Lventer@valv.com. Your right of access can be exercised in accordance with the Data Protection legislation and GDPR.

We want to ensure that your personal information is accurate and up to date. If any of the information that you have provided to MCE changes, for example if you change your email address or name, please let us know the correct details by using the facilities on the website or sending an email to Lventer@valv.com.

You may ask us, or we may ask you, to correct information you or we think is inaccurate, and you may also ask us to remove information which is inaccurate.

Your consent

Through opting into our services, you consent to the use of the information you provide in that connection as set out in this policy. If you provide us with sensitive information (such as your racial background or state of health), whether for recruitment purposes, or for any other purpose, you expressly consent to our using that information for the purpose given as well as for equal opportunities monitoring.

Changes to Privacy policy

We keep our Privacy policy under regular review. If we change our Privacy policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times. This Privacy policy was last updated on 17 September 2018.

How to contact MCE

We welcome your views about our website and our Privacy policy. If you would like to contact us with any queries or comments please send an email to mce@valveurope.com.

Links to other websites

Our website contains links to other websites. This Privacy policy applies only to this website so when you access links to other websites you should read their own privacy policies.